

ACT Simple Saver plan electricity prices

Schedule of charges from
1 July 2021.

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Prices explained

Depending on your plan, on your bill you will see a combination of the following charges as applicable

Supply charge	A fixed price per day.
Usage charge	A price per unit of usage (measured in kilowatt hours (kWh)) for the amount of electricity you use at your premises.

ACT SIMPLE SAVER ELECTRICITY PRICES

ACT Residential customers only.

Plan	Unit	GST exclusive	GST inclusive	Additional information
Simple Saver				
Supply charge	¢ per day	93.7500	103.1250	
All usage	¢/kWh	21.4263	23.5689	All day every day.
Controlled load Night				
All usage	¢/kWh	13.0045	14.3050	For a minimum of six hours and a maximum of eight hours within any one day, between 10.00pm–7.00am.
Controlled load Day & Night				
All usage	¢/kWh	14.7161	16.1877	For a total of 13 hours in any one day. The 13 hours shall be comprised of eight hours between 10.00pm–7.00am and five hours between 9.00am–5.00pm.

The actual settings on the time switch will be nominated by your network distributor, Evoenergy.

CONTROLLED LOAD PLAN ELIGIBILITY

Controlled Load plans have additional eligibility criteria. These are outlined in the following table:

Plan	Additional eligibility criteriaAll times are
Controlled Load Night	<p>Is applicable to:</p> <ul style="list-style-type: none"> • compressing natural gas for CNG vehicles, water heating storage units where electricity is used to supplement other forms of energy (for example, solar hot water systems) • permanent heat (or cold) storage installations of a design and rating acceptable to ActewAGL, which absorb their major energy during restricted times, but which may be boosted at the principal charge at other times.
Controlled Load Day and Night	<p>Is applicable to:</p> <ul style="list-style-type: none"> • water heating storage units for which a test certificate has been issued indicating compliance with Australian Standard 1056 and having lower or upper and lower elements, but with any upper element connected to the principal charge. Rated delivery shall be not less than 160 litres • water heating storage units where electricity is used to supplement other forms of energy (for example, solar hot water) • storage space heating or cooling including under-floor, concrete-slab heating systems • swimming or spa pool heating, and associated auxiliaries, but not to spa baths.

OTHER INFORMATION AND FEES

From time-to-time, you might be charged extra fees and charges. These vary depending on your contract type. If a government, regulator, network distributor or a metering service provider applies, varies or introduces a fee, charge or tax, we may pass through all or part of this varied or new fee, charge or tax to you.

	GST exclusive	GST inclusive
Service charges		
1. Visit to re-energise or de-energise a premises		
• Business hours re-energise	81.92	90.11
• After hours re-energise	102.27	112.50
• de-energise (not for late payment)	81.92	90.11
2. Special meter read (including moving in and moving out of your supply address)	35.44	38.98
3. Check read deposit (refunded if the original reading was incorrect)	35.44	38.98
4. Attendance (debt collection) first visit in a 12-month period (in business hours)	59.09	65.00
5. Attendance (debt collection) within a year of a previous visit (in business hours)	77.27	85.00
6. De-energise a premises for non-payment	163.83	180.21
7. Manual reading service fee per read for smart meters (fee per read)	105.00	115.50
8. Wasted site visit	102.00	112.20
9. Establish supply	135.16	148.68
Administration charges		
10. Late payment fee*	15.00	15.00
11. Dishonoured cheque fee*	5.00	5.00
12. Card reversal fee*	30.00	30.00
13. Direct debit reject fee*	1.15	1.15
14. Cheque refund fee – personal cheque	0.40	0.44
15. Cheque refund fee – bank cheque	15.00	16.50
16. Payment processing fee (% of payment made by debit or credit card)	0.41%	0.45%

* GST not applicable

Note: Distributor fees not listed above will be on-charged by the distributor. Complex jobs may require a quotation from the distributor.

Metering

Smart meter is defined as a digital electricity meter which meets the Type 4 minimum services specification in the Regulatory Requirements.

If the telecommunications network connection function is deactivated on the meter (i.e it is a Type 4A meter) an additional smart meter manual reading service fee will apply.

Additional charges for the cost of repairs, alterations and upgrades to the meter board and/or metering installation that are required by our metering service provider before your existing meter can be replaced by a smart meter may be charged.

Meter readings (other than readings taken to final an account or terminate supply) shall be taken to the nearest 10kWh. The billing period for the purpose of determining the maximum demand charge shall be in any calendar month or part thereof where a customer changes their retail supplier.

Customer enquiries

13 14 93

Postal address

ActewAGL GPO Box 366

Canberra ACT 2601

Language assistance

13 14 50

24 hours

如果您需要幫助，請打電話給下面的號碼。

¿Necesita un intérprete? Llame al número indicado abajo.

هل تحتاج إلى مترجم؟ اتصل بالرقم أدناه.

Trebate li pomoć tumača? Nazovite niže navedeni broj.

Nếu quý vị cần sự giúp đỡ, vui lòng gọi số bên dưới.

Se vi serve un interprete, telefonate al seguente numero.

Αν χρειάζεστε διερμηνέα, τηλεφωνείτε στον αριθμό παρακάτω.