

# **NSW Standard plan natural gas prices**

**Schedule of charges from  
1 July 2023.**

# NSW Standard plan natural gas prices

Schedule of charges from 1 July 2023.

## Prices explained

Depending on the gas plan you choose, you will see a combination of the following charges as applicable.

|                      |   |
|----------------------|---|
| <b>Supply charge</b> | A fixed price per day charge for the supply of gas to your premises.  |
| <b>Usage charge</b>  | A price per unit of usage (measured in megajoules (MJ)) for the amount of gas you consume at your premises. |

## QUEANBEYAN AND BUNGENDORE REGION

### RESIDENTIAL PRICES

| Plan                    | Unit   | GST exclusive | GST inclusive |
|-------------------------|--------|---------------|---------------|
| <b>Home</b>             |        |               |               |
| Supply charge           | \$/day | 0.760000      | 0.836000      |
| <b>Usage rates:</b>     |        |               |               |
| • First 41.0959 MJ/day  | \$/MJ  | 0.038000      | 0.041800      |
| • Next 442.1918 MJ/day  | \$/MJ  | 0.034000      | 0.037400      |
| • Next 1489.3151 MJ/day | \$/MJ  | 0.028500      | 0.031350      |
| • Thereafter            | \$/MJ  | 0.027500      | 0.030250      |

### SMALL BUSINESS PRICES

| Plan                    | Unit   | GST exclusive | GST inclusive |
|-------------------------|--------|---------------|---------------|
| <b>Business</b>         |        |               |               |
| Supply charge           | \$/day | 1.030000      | 1.133000      |
| <b>Usage rates:</b>     |        |               |               |
| • First 41.0959 MJ/day  | \$/MJ  | 0.035000      | 0.038500      |
| • Next 442.1918 MJ/day  | \$/MJ  | 0.031500      | 0.034650      |
| • Next 1489.3151 MJ/day | \$/MJ  | 0.029700      | 0.032670      |
| • Thereafter            | \$/MJ  | 0.028500      | 0.031350      |

## SHOALHAVEN REGION

### RESIDENTIAL PRICES

| Plan          | Unit   | GST exclusive | GST inclusive |
|---------------|--------|---------------|---------------|
| <b>Home</b>   |        |               |               |
| Supply charge | \$/day | 0.920000      | 1.012000      |
| All usage     | \$/MJ  | 0.036500      | 0.040150      |

### SMALL BUSINESS PRICES

| Plan                   | Unit   | GST exclusive | GST inclusive |
|------------------------|--------|---------------|---------------|
| <b>Business</b>        |        |               |               |
| Supply charge          | \$/day | 1.080000      | 1.188000      |
| <b>Usage rates:</b>    |        |               |               |
| • First 821.918 MJ/day | \$/MJ  | 0.037000      | 0.040700      |
| • Thereafter           | \$/MJ  | 0.032000      | 0.035200      |

## CAPITAL REGION (BOOROWA, GOULBURN, YASS AND YOUNG)

### RESIDENTIAL PRICES

| Plan                      | Unit   | GST exclusive | GST inclusive |
|---------------------------|--------|---------------|---------------|
| <b>Home</b>               |        |               |               |
| Supply charge             | \$/day | 0.620000      | 0.682000      |
| <b>Usage rates:</b>       |        |               |               |
| • First 20.7123 MJ/day    | \$/MJ  | 0.044700      | 0.049170      |
| • Next 20.3836 MJ/day     | \$/MJ  | 0.031500      | 0.034650      |
| • Next 49.3151 MJ/day     | \$/MJ  | 0.030500      | 0.033550      |
| • Next 2,654.7945 MJ/day  | \$/MJ  | 0.029500      | 0.032450      |
| • Next 10,964.3836 MJ/day | \$/MJ  | 0.027500      | 0.030250      |
| • Thereafter              | \$/MJ  | 0.025000      | 0.027500      |

### SMALL BUSINESS PRICES

| Plan                      | Unit   | GST exclusive | GST inclusive |
|---------------------------|--------|---------------|---------------|
| <b>Business</b>           |        |               |               |
| Supply charge             | \$/day | 0.790000      | 0.869000      |
| <b>Usage rates:</b>       |        |               |               |
| • First 20.7123 MJ/day    | \$/MJ  | 0.044000      | 0.048400      |
| • Next 20.3836 MJ/day     | \$/MJ  | 0.030000      | 0.033000      |
| • Next 49.3151 MJ/day     | \$/MJ  | 0.027900      | 0.030690      |
| • Next 2,654.7945 MJ/day  | \$/MJ  | 0.027700      | 0.030470      |
| • Next 10,964.3836 MJ/day | \$/MJ  | 0.027500      | 0.030250      |
| • Thereafter              | \$/MJ  | 0.027400      | 0.030140      |

## MISCELLANEOUS FEES AND CHARGES

### QUEANBEYAN AND BUNGENDORE

|  | GST exclusive | GST inclusive                                 |
|--|---------------|---|
| <b>Service charges</b>   |               |   |
| 1. Special meter read  | 12.36         | 13.60   |
| 2. Reconnection fee – residential  | 53.56         | 58.92   |
| 3. Reconnection fee – business   | 66.95         | 73.65   |
| 4. Disconnection fee – residential   | 157.59        | 173.35  |
| 5. Disconnection fee – business  | 218.36        | 240.20  |
| 6. Decommissioning and meter removal – residential                                     | 808.55        | 889.41  |
| 7. Decommissioning and meter removal – business  | 1485.26       | 1633.79                                       |
| 8. Network request for service – residential (charge per hour)                         | 120.51        | 132.56  |
| 9. Network request for service – business (charge per hour)                            | 120.51        | 132.56  |
| 10. Attendance (debt collection) first visit in a 12-month period (in business hours)  | 59.09         | 65.00   |
| 11. Attendance (debt collection) within a year of a previous visit (in business hours) | 77.27         | 85.00   |
| <b>Administration charges</b>  |               |   |
| 12. Late payment fee*  | 15.00         | 15.00   |
| 13. Dishonoured cheque fee*  | 5.00          | 5.00  |
| 14. Card reversal fee*   | 30.00         | 30.00   |
| 15. Direct debit reject fee*   | 1.09          | 1.09  |
| 16. Cheque refund fee – personal cheque  | 0.40          | 0.44  |
| 17. Cheque refund fee – bank cheque  | 15.00         | 16.50   |
| 18. Payment processing fee (% of payment made by debit or credit card)                 | 0.50%         | 0.50%   |
| 19. Security deposit   |               |   |
| Residential (refund after residential bills paid on time for one year)                 |               | Up to 1.5 times the average quarterly account |
| Business (refund after business bills paid on time for two years)                      |               | Up to 4.5 times the average monthly account   |

\*GST not applicable

Note: Distributor fees not listed above will be on-charged by the distributor. Complex jobs may require a quotation from the distributor.

## SHOALHAVEN

|  | GST exclusive | GST inclusive                                 |
|--|---------------|---|
| <b>Service charges</b>   |               |   |
| 20. Special meter read   | 12.36         | 13.60   |
| 21. Reconnection fee – residential   | 53.56         | 58.92   |
| 22. Reconnection fee – business  | 66.95         | 73.65   |
| 23. Disconnection fee – residential  | 157.59        | 173.35  |
| 24. Disconnection fee – business   | 218.36        | 240.20  |
| 25. Decommissioning and meter removal – residential                                    | 808.55        | 889.41  |
| 26. Decommissioning and meter removal – business                                       | 1485.26       | 1633.79                                       |
| 27. Network request for service – residential (charge per hour)                        | 120.51        | 132.56  |
| 28. Network request for service – business (charge per hour)                           | 120.51        | 132.56  |
| 29. Attendance (debt collection) first visit in a 12-month period (in business hours)  | 59.09         | 65.00   |
| 30. Attendance (debt collection) within a year of a previous visit (in business hours) | 77.27         | 85.00   |
| <b>Administration charges</b>  |               |   |
| 31. Late payment fee*  | 15.00         | 15.00   |
| 32. Dishonoured cheque fee*  | 5.00          | 5.00  |
| 33. Card reversal fee*   | 30.00         | 30.00   |
| 34. Direct debit reject fee*   | 1.09          | 1.09  |
| 35. Cheque refund fee – personal cheque  | 0.40          | 0.44  |
| 36. Cheque refund fee – bank cheque  | 15.00         | 16.50   |
| 37. Payment processing fee (% of payment made by debit or credit card)                 | 0.50%         | 0.50%   |
| 38. Security deposit   |               |   |
| Residential (refund after residential bills paid on time for one year)                 |               | Up to 1.5 times the average quarterly account |
| Business (refund after business bills paid on time for two years)                      |               | Up to 4.5 times the average monthly account   |

\*GST not applicable

Note: Distributor fees not listed above will be on-charged by the distributor. Complex jobs may require a quotation from the distributor.

## CAPITAL REGION

|  | GST exclusive | GST inclusive                                 |
|--|---------------|---|
| <b>Service charges</b>   |               |   |
| 1. Special meter read  | 14.11         | 15.52   |
| 2. Wasted site visit for special meter reads   | 14.11         | 15.52   |
| 3. No safe access to meter/job cancelled   | 82.40         | 90.64   |
| 4. Gas meter and/or hot water reconnected  | 100.94        | 111.03  |
| 5. Gas meter and/or hot water reconnected – expedited                                  | 300.76        | 330.84  |
| 6. Meter read and disconnected   | 125.66        | 138.23  |
| 7. Homed meter   | 125.66        | 138.23  |
| 8. Disconnected at main or kerb  | 1293.68       | 1423.05                                       |
| 9. Hourly charge – non-standard user-initiated requests and queries                    | 190.55        | 209.61  |
| 10. Attendance (debt collection) first visit in a 12-month period (in business hours)  | 59.09         | 65.00   |
| 11. Attendance (debt collection) within a year of a previous visit (in business hours) | 77.27         | 85.00   |
| <b>Administration charges</b>  |               |   |
| 12. Late payment fee*  | 15.00         | 15.00   |
| 13. Dishonoured cheque fee*  | 5.00          | 5.00  |
| 14. Card reversal fee*   | 30.00         | 30.00   |
| 15. Direct debit reject fee*   | 1.09          | 1.09  |
| 16. Cheque refund fee – personal cheque  | 0.40          | 0.44  |
| 17. Cheque refund fee – bank cheque  | 15.00         | 16.50   |
| 18. Payment processing fee (% of payment made by debit or credit card)                 | 0.50%         | 0.50%   |
| 19. Security deposit   |               |   |
| Residential (refund after residential bills paid on time for one year)                 |               | Up to 1.5 times the average quarterly account |
| Business (refund after business bills paid on time for two years)                      |               | Up to 4.5 times the average monthly account   |

\* GST not applicable

Note: Distributor fees not listed above will be on-charged by the distributor. Complex jobs may require a quotation from the distributor.

## Customer enquiries

13 14 93

## Postal address

ActewAGL GPO Box 366

Canberra ACT 2601

## Language assistance

13 14 50

24 hours

如果您需要幫助，請打電話給下面的號碼。

¿Necesita un intérprete? Llame al número indicado abajo.

هل تحتاج إلى مترجم؟ اتصل بالرقم أدناه.

Trebate li pomoć tumača? Nazovite niže navedeni broj.

Nếu quý vị cần sự giúp đỡ, vui lòng gọi số bên dưới.

Se vi serve un interprete, telefonate al seguente numero.

Αν χρειάζεστε διερμηνέα, τηλεφωνείτε στον αριθμό παρακάτω.